

COVID-19 Update

We are open our normal hours, 7:30-6 M-F and 7:30-12 Saturday.

In order to remain open, and continue to care for your pets, we are providing minimal contact pick ups and appointments.

You will remain in your car upon arrival and call us at 407-295-2744. Please provide the color and type of car you are in, and the best number to reach you while in your car.

If you are picking up food or medication:

-We will take payment by phone, then bring the food or medication directly to your car. You can pop your trunk and we can put it right in!

If you have an appointment:

-We will have a technician return your call. At this time, they will go over the questions they normally ask in the exam room. Please provide any information and details that will be helpful for the doctor.

-The technician will meet you at the door of the clinic to take your pet. Please be sure dogs are on a secure leash and can't slip out of their collar (or small enough to carry), and all cats are in secure carriers. Our team members are wearing masks, and will make this encounter as brief as possible.

-The technician will call you with the Treatment Plan/Estimate for your approval.

-When everything has been completed, you will be called with details, then transferred to the front for payment. We accept Visa, Mastercard, Discover, American Express and Care Credit. The technician will bring your pet and your invoice to you at the door.

If you just have a question:

-Remain in your car and call 407-295-2744

Sick visits and emergencies are priorities at this time. Elective procedures and routine visits are being delayed for 3-4 weeks.

We appreciate the patience and care that so many of you have shown during these times as we strive to continue taking care of your furry family members!

Your MetroWest Vet Clinic Team

